

## **MEDICAID TRANSPORTATION CHANGES**

Beginning January 1, 2011 the Department of Social and Health Services (DSHS) Transportation Brokerage for Snohomish County will be operated by Hopelink, a non-profit located in King County.

Hopelink will begin accepting ride requests for January trips on December 20<sup>th</sup>. Phone numbers and operating hours are:

Reservation Number: **855-766-7433**

Reservation Fax: **425-644-9447**

TDD/TTY Line: **800-246-1646**

Reservation Hours: **Routine Appointments**  
**Monday – Friday**  
**8am – 5pm**

**Non-Emergency Urgent Care**  
**24 hours, 7 days a week**

To schedule a ride you will need the following:

- **Provider One Number**
- **Name of medical provider**
- **Name, address and phone number of medical facility**
- **Appointment date and time**
- **Reason for the appointment**

*We look forward to serving your  
DSHS Medicaid Transportation needs.*