

Are your staff, volunteers and clients 18 years or older? Yes No

If no, please describe: _____

1. Circle the number that best describes the level of comfort your staff, volunteers and clients have with using public transportation using the scale below.

1 = extremely uncomfortable 2 = somewhat uncomfortable 3 = unsure
4 = somewhat comfortable 5 = extremely comfortable

1 2 3 4 5

2. Do any of your staff, volunteers or clients use mobility devices or other special equipment?

Yes No If yes, please describe: _____

3. Are your staff, volunteers or clients able to wait standing for 15 minutes outside at a bus stop? Yes No

4. Are your staff, volunteers and clients able to wait if seated? Yes No

5. Would your staff, volunteers and clients require any special accommodations in order to complete the Travel Ambassador training?

Yes No

If yes, please describe:

6. How do your clients currently get to doctors appointments, shopping or other errands?

7. Are your clients able to travel alone? Yes No

8. Have your clients ever had to deal with unexpected situations or changes in their routine? Yes No

If yes, describe the most recent experience and how it was handled?

9. Would your clients be comfortable crossing a busy street at a crosswalk?

Yes No

10. Do your staff, volunteers or clients speak other languages than English?

Yes No If yes, which languages?

11. What types of transportation are you currently using for your clients?

12. Please describe gaps in meeting the transportation needs of your clients.

13. Please describe transportation services you would like more information.

Is there any other information you'd like to share with us?

Please return completed form to: Polly Nelson, Program Manager – Mobility, Hopelink Transportation, 14812 Main Street, Bellevue, WA 98007. 425.943.6769 – busbuddy@hope-link.org