

There are many services and tools available to aid clients, patients and family members in their travel needs.



This comprehensive training will consist of many of the travel options available, including: light rail, commuter train, Washington State Ferry and King County Metro Water Taxi.

Programs covered in the training include: Flexcar, Working Wheels, Job Access Program and Volunteer Services.

You'll also learn about neighborhood programs that benefit residents in specified areas. Programs like In-Motion, Residential Transportation Coordinator Program and One Less Car can expand travel choices.



Customer Service - For Customer Service inquiries, feel free to contact: (888) 889-6368; (888) 713-6030 TTY.

Accessibility - For comments, suggestions or questions about accessibility at Sound Transit or to request accommodations: call (800) 201-4900 / (888) 713-6030 TTY or e-mail accessibility@soundtransit.org.

Non-English Interpreter Services - Non-English interpreter services are available by calling (800) 823-9230 during regular business hours.

Trip Planner - To plan your trip on the internet using Sound Transit website trip planner go to: www.soundtransit.org

King County Metro



Route and Schedule Info	206-553-3000
Bus Time (automated schedule info)	206-287-8463
Customer Service	206-553-3060
Accessible Services	206-263-3113
Pass and Ticket Sales	206-624-PASS
Rideshare Information	206-625-4500

Metro Online Trip Planner:
<http://tripplanner.metrokc.gov>



Discover the many travel options available in our area

Travel Ambassador Program



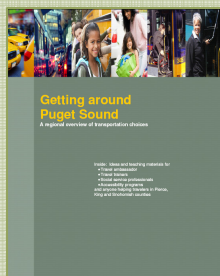
The Travel Ambassador program is geared for:

- Social service professionals
- Resource agencies
- Accessibility programs
- Medical professionals

And anyone helping travelers in King County.

The Travel Ambassador Program is designed to give you an in-depth overview of travel options available in our area.

The training program includes a reference material, an interactive DVD, a presentation of the program and resources that will enable you to keep up to date as programs and options change.



The Travel Ambassador program enables you to become familiar with programs, services, tools and agencies involved in providing transportation. You will also be given in-depth information on

methods to ensure safe travel for your client or patient.



The Travel Ambassador training presents information on riding the regular bus. Included is information on trip planning, permits and passes available and how to apply for them, bus transfers, reading a schedule and safety tips.

Also addressed are concerns about service animals, mobility devices and how transit operators can aid a rider.

It's not just about riding the bus. When you receive travel training provided by the Travel Ambassador program, you will be given the knowledge that will enable you to evaluate the best travel choices for your client or patient.



You will find out about the many resources in our area. The Puget Sound area, and in particular, King County is rich in transportation resources. Many are offered through transit services in the area (Sound Transit and Metro), and in addition you will find the volunteer services, Medicaid transportation brokers, Job access programs, Senior transportation and more.



For further information please contact:
Project Manger at Hopelink
425.943.6769
busbuddy@hope-link.org